

Serenade HOA Pool Reservations

Serenade will be using CourtReserve to schedule pool usage for the pool beginning Friday, June 18th! Please note, your access card will also be required for entry.

Please setup your account here: <https://app.courtreserve.com/Online/Portal/Index/6048>

PLEASE SETUP ONLY ONE ACCOUNT PER HOUSEHOLD AND ADD FAMILY MEMBERS UNDER THE ONE FAMILY ACCOUNT! YOU WILL NEED A RESERVATION FOR EACH FAMILY MEMBER PLANNING TO ACCESS THE POOL.

A tutorial for account setup is available here: <https://www.youtube.com/watch?v=pwwjsa5u6DY>

Also, CourtReserve has an app (search CourtReserve on Google Play or Apple App store) that can be used on both Apple and Android devices.

Reservations are initially being limited to 40 individuals per 2-hour reservation block, and reservations are limited to 1 reservation per day and 4 reservations per week. We expect these restrictions will be altered as attendance is gauged and restrictions change. Given the limitations on attendance, guests are not currently allowed.

Please cancel your reservation if you are unable to utilize the pool as reserved, no-shows may result in suspension of privileges.

The pool is scheduled to open daily at 10:00 AM, will have 2-hour reservation blocks followed by 30-minute transition and cleaning periods, and will close at 7:30 PM daily.

This will be a different pool season with unique challenges, and we ask that each of you as homeowners be cognizant of the challenges in opening and operating pools this season, and help us and the pool staff in our efforts to provide a safe and fun environment for all homeowners!